

Duke, Daphne

224645

From: JOHNSON, CYNTHIA [CJOHNSON3@scana.com]
Sent: Thursday, July 01, 2010 2:55 PM
To: CLECreport
Subject: SCANA Communications, Inc.'s Qtrly Service Quality Report for 2nd Qtr 2010
Attachments: Regulatory Filing - SC Quarterly Service Quality Report Form.pdf

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Attached is the CLEC Quarterly Service Quality Report for SCANA Communications, Inc., Docket No. 200-536-C Order No. 2001-137, for the 2nd Quarter 2010 reporting period.

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QUARTERLY SERVICE QUALITY REPORT

SOUTH CAROLINA OPERATIONS

COMPANY NAME SCANA Communications, Inc.

QUARTER / YEAR 2nd / 2010

	MONTH:	<u>Apr</u>	<u>May</u>	<u>Jun</u>
Number of Customer Access Lines		<u>0</u>	<u>0</u>	<u>0</u>
New Service Applications Held over 30 Days		<u>0</u>	<u>0</u>	<u>0</u>
Trouble Reports / Access Line (%)		<u>0</u>	<u>0</u>	<u>0</u>
Customer Out of Service Clearing Times (%)		<u>0</u>	<u>0</u>	<u>0</u>
New Installs and Re-Installs Completed w/in 5 Days (%)		<u>0</u>	<u>0</u>	<u>0</u>
Commitments Fulfilled (%)		<u>0</u>	<u>0</u>	<u>0</u>
Number of Lifeline Customers		<u>0</u>	<u>0</u>	<u>0</u>

Comments / Explanations: No Low Bandwidth Customers

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